**Consumer Court Complaint Format**

BEFORE THE CONSUMER DISPUTES REDRESSAL FORUM  
COMPLAINT

No.\_\_\_\_\_\_\_\_\_\_ OF

IN THE MATTER OF:

(Name and address of the complainant) �Complainant  
Versus  
(Name and address of the opposite party) �Opposite Party

Complaint Under Section 12 of the Consumer Protection Act

Most Respectfully Submitted as Under:

1. That the complainant is a consumer within the definition of the Consumer Protection Act and is constrained to approach this Forum against the gross acts of the opposite party wherein he has committed serious deficiency of services and unfair trade practices.

2. That the brief facts leading to the filing of the present complaint are as under:  
(Narrate the brief facts of the matter)

3. That the supportive documents above are as under:  
(Enclose all the documents in support)

6. That the aforesaid amounts to deficiency in services and unfair trade practice and the Complainant is entitled to refund of his entire amount of money paid to the opposite party. The Complainant is also entitled to a compensation of Rs. —————- against the aforesaid deficiency of services by the Opposite party as the Complainant has been made to suffer due to the abovesaid acts of the opposite party. The Complainant is also entitled to compensation in lieu of physical pain, mental agony, and trauma due to all this.

PRAYER

It is, therefore, prayed that the Court may direct the opposite party to refund the entire amount paid to him along with interest at the market rate along with an amount of Rs. ———————– as compensation to the Complainant.

That the Complainant is also entitled to the cost of the present litigation.  
Any other order as the Honourable Court may deem fit and proper in the facts and circumstances favor of the Complainant be passed.

COMPLAINANT  
New Delhi

List of documents to be attached with the Consumer Court Complaint Format

BEFORE THE CONSUMER DISPUTES REDRESSAL FORUM  
COMPLAINT No.\_\_\_\_\_\_\_\_\_\_ OF  
IN THE MATTER OF:

LIST OF DOCUMENTS ON BEHALF OF THE COMPLAINANT.

(Name and address of the complainant) �Complainant  
Versus  
(Name and address of the opposite party) �Opposite party  
COMPLAINANT  
Through  
ARs